

# Storing Sessions with Enterprise Solutions

## Overview

Saving the contents of interactive sessions with Knowledge Solutions for later use can add substantial value to the business intelligence of an organisation. These data can be used for analyses of e.g. quality of service and customer relationships, and to further optimise and target the contents of the knowledge solutions. Furthermore, such a store provide an excellent account of interviews and advisory business processes having been carried out in a company. In this course, the basic interfaces and methods embedded in the Intellix Solution Framework (ISF) for storing sessions are presented, and a range of issues in designing, implementing and deploying session stores are detailed with the aim of providing participants with the necessary knowledge and skills to build session stores for Intellix Solutions on their own. To ensure this and to let participants test their gain of practical skills four hands-on exercises are included as an integral part of the course.

## Prerequisites - Knowledge and courses

- Experience in COM Development
- Introductory Course IX01 - Knowledge Mapping with the Intellix Designer
- Introductory Course IX02 - Introduction to the Intellix Solution Framework

## Audience - Who should attend

- Solution developers affiliated with major Intellix customers
- Technical consultants affiliated with Intellix partners

## Objectives - Knowledge and skills you will learn

- To provide you with an understanding of the architecture behind the ISF Session Store
- To enable you to add a persistent session storage to Intellix solutions
- To provide you with details and hands-on experience regarding design, implementation and test of a session stores

## Course outline - Topics that will be covered

- Outline of ISF, Sessions, and the Session Store
- Session Store API - Interfaces and methods
- How to build a minimal session store - Database requirements
- Implementation of Session Store components
- Adding the Session Store to the ISF
- Validation of Session Stores
- Four hands-on session store exercises

## Next steps - Suggested courses

- Solution Building Course SD02 - Presentation Layout for Enterprise Solutions
- Solution Building Course SD04 - Business Integration of Enterprise Solutions



## Course registration

Course registration can be handled directly by calling Intellix throughout the day hours. Alternatively, you can use the [course registration form](#) or send an email to above address.

In case you prefer to stage an Intellix course in-house for a class of colleagues, please contact us for a special offer.

Various rebates apply if you participate in all the courses in a course track or in case two or more persons from the same organisation participate in a course.

## Contact

**Intellix**  
Nikolaj Plads 32, 2.  
DK-1067 Kbh. K  
Denmark

Tel: + 45 33 14 81 00  
Fax: + 45 33 14 81 30

[courses@intellix.com](mailto:courses@intellix.com)  
[www.intellix.com](http://www.intellix.com)

Course Title:	Storing Sessions with Enterprise Solutions	Course number:	SD03
Course track:	Intellix Solution Building Courses	Course Fee:	3500 DKK. excl. VAT
Scheduled classes:	....	Duration:	½ day